## Elizabethville Area Authority News

## Change of Sewer and Water Rates

The new rates effective January 1, 2014 are as follows:

## Sewer Rates

## Residential:

Minimum quarterly bill: $\quad \$ 70.00$
Add'I 1,000 (after 2,000): $\quad \$ 3.75$ per 1,000
Commercial 1:
Minimum quarterly bill: $\quad \$ 81.00$
Add'l 1,000 after ( 2,000 ): $\quad \$ 3.75$ per 1,000
Commercial 2, Industrial, Institutional:
Minimum quarterly bill: $\quad \$ 98.00$
Add'l 1,000 (after 2,000): $\quad \$ 6.25$ per 1,000

Minimum quarterly bill: $\$ 40.00$
Add'l 1,000 (after 2,000): $\quad \$ 5.00$ per 1,000

## Two New Policies Introduced

(All of the Rules and Regulations were revised; please visit the office to view an updated copy)

## Bill due date \& delinquency

All bills are due within 30 days of the billing date; thereafter, a $10 \%$ penalty shall be added to your bill. If a bill is not paid within 40 days from the billing date, water service will be discontinued. CUSTOMERS WILL NOT RECEIVE A REMINDER ABOUT THEIR BILL BEING DUE: YOUR ORGINAL BILL IS THE ONLY NOTICE YOU WILL RECEIVE FROM THIS POINT FORWARD.

## Credit Card now accepted

The Authority is trying to make every available payment option available to our customers. We are now accepting VISA and MasterCard as a method of payment. If a credit card is used to make a payment, there will be a $3 \%$ transaction fee added.

## Section X - Water Bills: Calculations, Charges, Collection

10.01 Water bills shall be calculated on a quarterly basis unless otherwise specified. For billing purposes, the water customers may be divided into two or more Districts. The rate applicable to each District shall be established by the Authority after taking into consideration the costs with charges applicable to each District. The Authority will establish a separate rate schedule for each District.
10.02 Water rentals and charges are imposed upon and shall be collected from the Owner of each improved property which shall benefit from the existence of the water system, for use of the water system, whether such use shall be direct or indirect, and for services rendered by the Authority in connection therewith. The Authority shall mail the bill to the property Owner at least twenty (20) days before the due date.
10.03 Bills and notices relating to the Authority or its business shall be mailed or delivered to the Owner's last known address as shown by the books of the Authority, and the Authority shall not be otherwise responsible for delivery.
10.04 If bills are paid by mail, the date on which such mail is postmarked will be considered the date of payment.
10.05 Failure to receive a bill shall not exempt any Owner from payment of such bill and penalties therein. The presentation of a bill to the Owner is only a matter of accommodation and not a waiver of this rule.
10.06 All bills are due and payable within thirty (30) days of billing date; thereafter, a ten percent $(10 \%)$ late charge shall be added for each quarter or fraction thereof during which the bill remains unpaid, after it has been determined that payment has not been received.
10.07 Service will be discontinued if bill is not paid within 40 days of billing date. No letter will be issued. A municipal lien may be filed against the Owner. The amount due (including the late charge), service fees, disconnect/reconnect fees, and legal fees shall be paid by the Owner before water service is restored.
10.08 Only property owners shall be billed for the water bill.

